

# Emancipet

## Non-profit Veterinary Clinics

### National

Low Cost. Big Heart.  
[emancipet.org](http://emancipet.org)





# Who is Emancipet?



Emancipet is a non-profit organization that operates low-cost veterinary clinics in neighborhoods across the country to ensure all pet families in need have access to affordable veterinary care for their pets.

**Our bold, audacious goal is that by 2028, everyone in the United States will have access to veterinary care they can afford.**



# Access to Veterinary Care

Why is our work needed?



In the US, veterinary care is almost entirely provided by the market sector.

However, the market sector cannot meet all the needs of people at every income level.

So, millions of pet owners are excluded from accessing this care.

A non-profit model is needed to ensure **EVERYONE** has access to care.

Today, there are 60 million beloved pets across the country whose families cannot access or afford veterinary care. **We are changing that.**



# Pets are Family

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Pets bring joy and unconditional love to our lives, and they deserve a lifetime of health and well-being.

We believe that people love their pets and will choose to do what's best for them when given the opportunity.

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## Meet Rodeo

Rodeo was born with a congenital defect, leaving her front right leg without a limb below the elbow. Her remaining front leg was often scabbed and bleeding. Dustin, wanting the best for Rodeo, was referred to Emancipet for affordable treatment.

At our Austin Dental and Surgical Center, expert veterinarians decided an amputation was necessary. On the first day of operations, Dr. Clapham successfully performed Rodeo's surgery.

**Thanks to Emancipet, pets like Rodeo can live healthy lives with their loving families.**



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## Meet Kitty

Kitty was diagnosed with pyometra, a life-threatening infection. Kerri contacted Emancipet, her local clinic, and our team scheduled urgent surgery for the next day. Normally costly, the procedure was affordable at Emancipet.

“I can’t say enough wonderful things about Emancipet in PA. They saved my Kitty’s life. I will recommend them to everyone I know. Thank you, Emancipet!” -Kerri

**Emancipet provides life-saving, affordable vet care to pets like Kitty.**

# What Do We Do?

All Emancipet clinics provide veterinary care at deeply reduced prices, making it possible for more families to afford the care their pets need.



**1 out of 4 pet-owning households experience financial barriers to accessing veterinary care.**



Low-income families face more barriers than others. Historically marginalized communities have faced even more challenges, making it harder to meet the needs of the entire family, including pets.



Emancipet clinics are located in neighborhoods where families are low income, and where there have been few, if any, market sector veterinary clinics, so we are bringing care to the neighborhood.



While most of our clients pay for services, we price all procedures as low as possible - below our cost to provide care - AND no pet owner is turned away for an inability to pay at any of our clinics.

This is only possible because of our donors, who cover a portion of our true cost on every single service we provide, and because of our efficient, high-volume operating model, which keeps our costs low.

Our clients pay 70% of our costs and our donors cover the remaining 30%.



# Our Services



Our experienced team of licensed veterinarians and trained technicians help pets stay healthy, happy, and at home with their favorite people. Each clinic offers a unique set of services based on the needs of their local communities.

## Healthy Pet Services

Checkups, vaccines/shots, microchips, flea/tick preventative, and more.

## Heartworm Treatment

Low-cost, comprehensive heartworm treatment for dogs.

## Dental Services

Cleaning and treatment for any dog or cat with dental disease.

## Spay & Neuter

Low-cost surgeries for dogs and cats.

## Surgeries

Low-cost surgical procedures for conditions that compromise the health and comfort of your pet.

## Urgent Care

Urgent or emergency treatment of pyometra or dystocia surgeries for female dogs or cats.





# Our National Impact



We Operate  
**11**  
Veterinary Clinics  
*(and are growing)!*

We Employ  
**25+**  
Veterinarians

We Employ  
**130+**  
Vet Technicians

More Than  
**2m**  
Client Visits  
*Since 1999*

Last Year, More Than  
**15k Pets**  
Received their care at *no cost*  
thanks to our free mobile services

Emancipet is the leading non-profit provider of affordable and accessible veterinary care in the US.

Over 500 families visit our network of clinics **EACH DAY!**



# Our National Impact

## Training and Consulting Services

Emancipet New School has trained over 278 organizations spread across 3 countries and 42 states to provide accessible care in their own communities.

## Leader in Innovation

Emancipet has created and is working on new models to share out with the field including the first-of-its-kind high volume, low-cost Dental and Surgical Center in Austin, Texas.

## Transformative Partnerships

Long running public/private partnership with the City of Austin & Travis County providing free veterinary care to low income residents of Travis County through our mobile “Free Day” clinic program.



We are committed to exercising the highest level of fiscal responsibility.



Emancipet is an official partner of the Philadelphia 76ers.





# Emancipet in Houston



At the urging of BARC leadership and several members of the Houston City Council, including Robert Gallegos and Ed Gonzelez, and then-mayor Annise Parker, Emancipet decided to come to Houston.

There are more than 730,000 pets living with Houston families who love them, but can't always afford veterinary care.

## DID YOU KNOW?

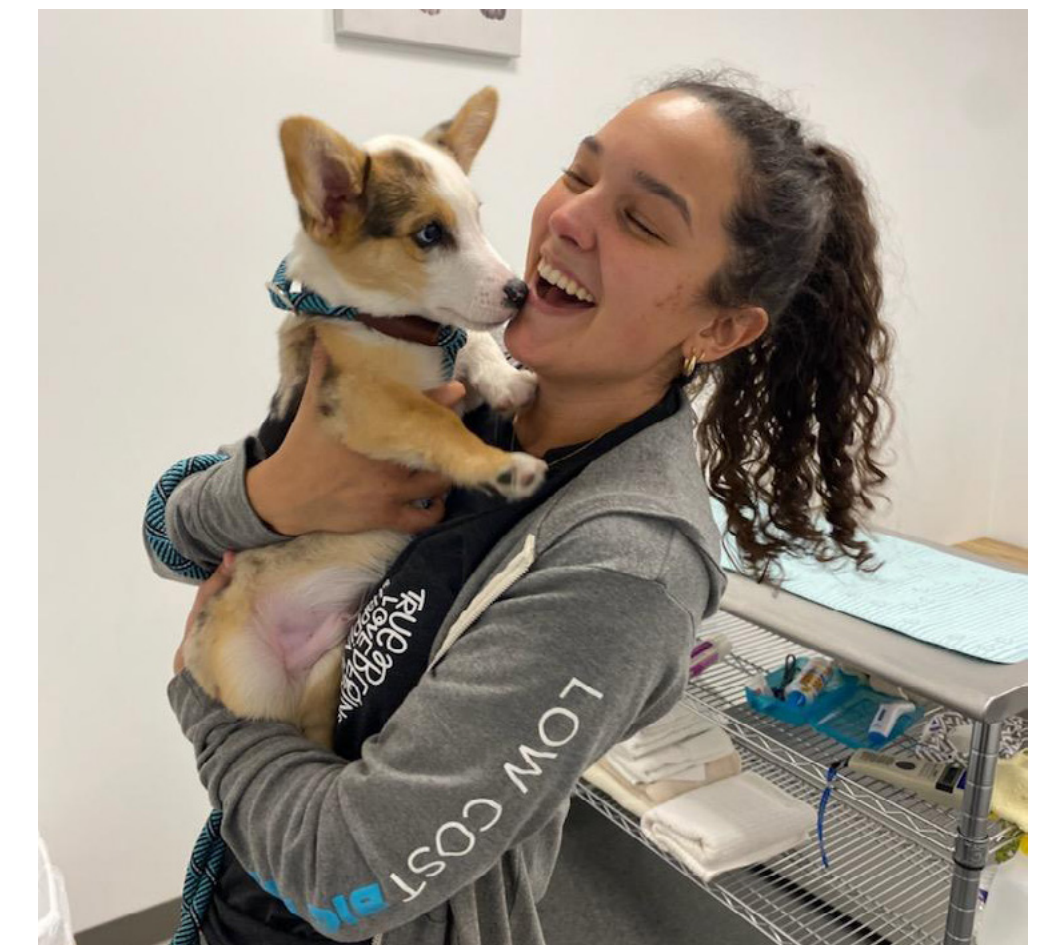
Houston is home to Emancipet's busiest clinic in our entire network, our Wayside clinic.



Emancipet opened its first clinic on Wayside Drive in 2015.



Our Monroe Plaza clinic opened in 2020.



Our Northwest Freeway clinic opened in 2022, located inside the PetSmart retail store.

Growing year over year, Emancipet Houston saw 5,177 visits in 2015, and saw over 70,000 visits in 2023.



# Emancipet in Philadelphia

There are more than 573,000 pets living with Philadelphia families who love them, but can't always afford veterinary care.

## DID YOU KNOW?

In 2023, Emancipet expanded services in Philadelphia to include surgeries such as mass removals and amputations.



At the request of the Humane Society of the United States and PetSmart Charities, Emancipet expanded outside of Texas to Philadelphia, Pennsylvania in 2017.



Emancipet opened its first clinic on Adams Ave, in northeast Philadelphia in 2017.



Our Roosevelt Blvd clinic opened in 2022, located inside the PetSmart retail store.

Growing year over year, Emancipet Philadelphia saw 4,802 visits in 2017, and 40,623 visits in 2023.



# Emancipet in Central TX

There are more than 300,000 pets living with Central Texas families who love them, but can't always afford veterinary care.

## DID YOU KNOW?

Austin continues to be our headquarters and home of innovation in the access to care field.

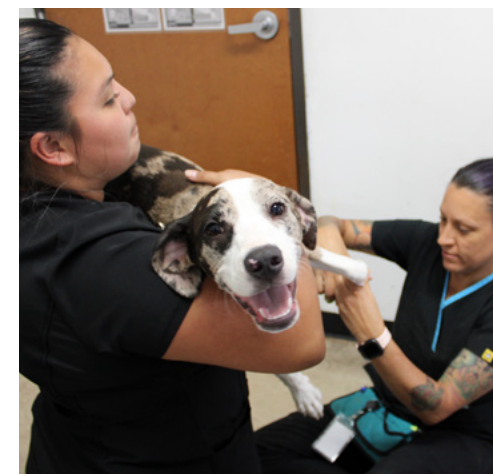
Emancipet, founded in Austin, Texas in 1999, began by performing spay/neuter surgeries in a mobile unit and has since grown to include clinics in Austin, Pflugerville, Killeen, and our newest clinic, the Austin Dental and Surgical Center.



### Mobile Clinic

Opened 1999

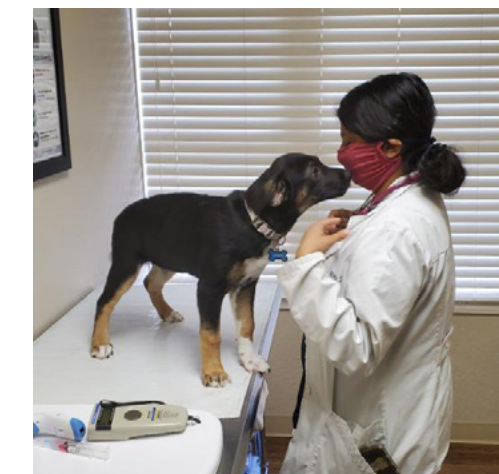
Our Austin mobile veterinary clinic offers free or discounted services for pets who live in the City of Austin or Travis County.



**Levander**  
Opened 2005



**Windermere**  
Opened 2013



**Killeen**  
Opened 2014



**Norwood**  
Opened 2018



**Austin Dental & Surgical Center**  
Opened 2024

Emancipet saw over 125,000 visits in Central Texas last year, including 15,000 free care visits during mobile free days.



# 25 Years of Partners

## Our Friends

### We Run on Support from Mission-Aligned Organizations

Emancipet is powered by people who love pets just as much as we do, and organizations who share our belief that everyone should have access to low-cost, high-quality veterinary services.



#ThanksToMaddie



# Six Domains of Quality Care

01

**Safe**

We ensure the care we provide to help patients does not cause harm.

02

**Effective**

We base our services on scientific knowledge to provide patients with all the services they need and none of the services they don't.



03

**Efficient**

We use our resources wisely, minimizing waste to maximize our impact.

04

**Patient Centered**

We center the medical needs of our patients while respecting and being guided by the values, preferences, and circumstances of their families (owners).



05

**Equitable**

We provide patients with care that does not vary in quality because of the personal characteristics, identities, or financial circumstances of their families (owners).

06

**Timely**

We work to avoid harmful delays in care and reduce wait times for services.



# Building the Access to Care Field

As one of the early players in this space, Emancipet works to build the field through training and consulting, publishing research that helps other clinics integrate lower-cost veterinary protocols, and with thought leadership by sharing information about our operations and systems - including innovative financial and business models - with others.

## **Emancipet New School**

Emancipet New School is a training program that has offered seminars, consulting, resources, and support to animal welfare professionals since 2013.

## **Research at Emancipet**

Research at Emancipet aims to share insights on how we achieve broad access to care, and to continually refine our operational and medical processes. Our first published research, surrounding Heartworm Treatment, was published earlier this year.





# Commitment to Social Justice

Emancipet is committed to applying a social justice lens to our work by evaluating and ensuring that our systems, policies, practices, language, and programs create equitable access, opportunities, engagement, and inclusion for all people, and people from historically marginalized groups in particular.

We strive to live by our values and be an organization where the culture created by our diverse staff and board advances our mission and vision, and supports organizational excellence and sustainability.





## SOCIAL MEDIA AUDIENCE



20k+



8,800+



1,900+

## KEY DEMOGRAPHICS OF EMANCIPET FOLLOWERS

NEARLY

**ALL**

PET OWNERS

LARGELY

**MILLENNIAL**

**& GEN X**

GROWING

**GEN Z**

CLIENT BASE

Over 50,000 supporters receive our emails!

## DONOR TESTIMONIAL

Since the early days of Tito's Handmade Vodka, we've taken in over 130 stray and feral dogs in need of vet care. And for over 25 years, we've relied on Emancipet to provide that care. Those dogs, now affectionately named "distillery dogs," have gone on to inspire our Vodka for Dog People program, which shares Emancipet's core vision of bettering the lives of pets and their families by making vet care affordable and accessible for everyone. Without Emancipet's support, resources, and dedication to helping animals in need, our program wouldn't be where it is today.

- Tito's Handmade Vodka

# Join us

[philanthropy@emancipet.org](mailto:philanthropy@emancipet.org)

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