

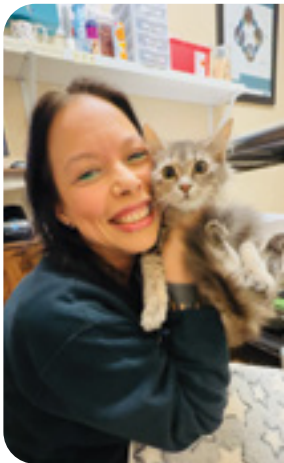


2024
IMPACT REPORT



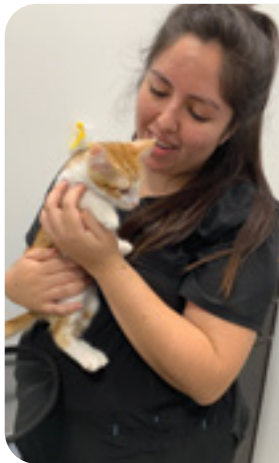
EMANCIPET[®]
CLINICS

Six Domains of Quality Veterinary Care



Safe

We ensure the care we provide to help patients does not cause harm.



Effective

We base our services on scientific knowledge to provide patients with all the services they need and none of the services they don't.



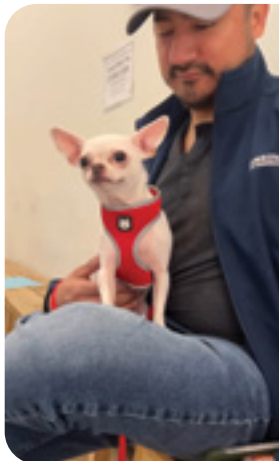
Efficient

We use our resources wisely, minimizing waste to maximize our impact.



Patient-Centered

We center the medical needs of our patients while respecting and being guided by the values, preferences, and circumstances of their families (owners).



Equitable

We provide patients with care that does not vary in quality because of the personal characteristics, identities, or financial circumstances of their families (owners).



Timely

We work to avoid harmful delays in care and reduce wait times for services.

Dear Friends,

Since stepping into this role in November, I have been continually inspired by the incredible passion and dedication of everyone connected to this organization. As we reflect on our impact over the last year, I am honored to reflect on our journey and share a glimpse of what lies ahead.

As we look back on 2024, we have much to celebrate. Since 1999, Emancipet has grown from a single mobile clinic in Austin, Texas, to a multi-region network of clinics leading in providing affordable and accessible veterinary care. In 2024, we served another record-breaking 260,000 visits, representing tens of thousands of pets and their families. These accomplishments are a testament to the unwavering dedication of our clients, donors, partners and staff.

The heart of Emancipet has always been our vision for the future. As we step into 2025 and beyond, we are guided by a renewed focus on innovation and equity. Together, we will continue to challenge systemic barriers, improve our services, and explore new ways to meet the evolving needs of pets and their people. I am especially eager to build on the connections we've fostered with our communities to ensure that every step forward reflects our shared mission of caring for pets and their people.

Thank you for being part of this remarkable journey. Whether you have been with us since the beginning or are just now learning about Emancipet, your support fuels everything we do. Together, we can create a world where every pet has access to the care they deserve and every family experiences the joy of a healthy, happy companion.

Here's to a future of continued impact and possibility.

With gratitude and hope,

Cheryl Katon
Chief Executive Officer
Emancipet



**Low Cost.
Big Heart.**

Outstanding Success in Spay/Neuter Safety



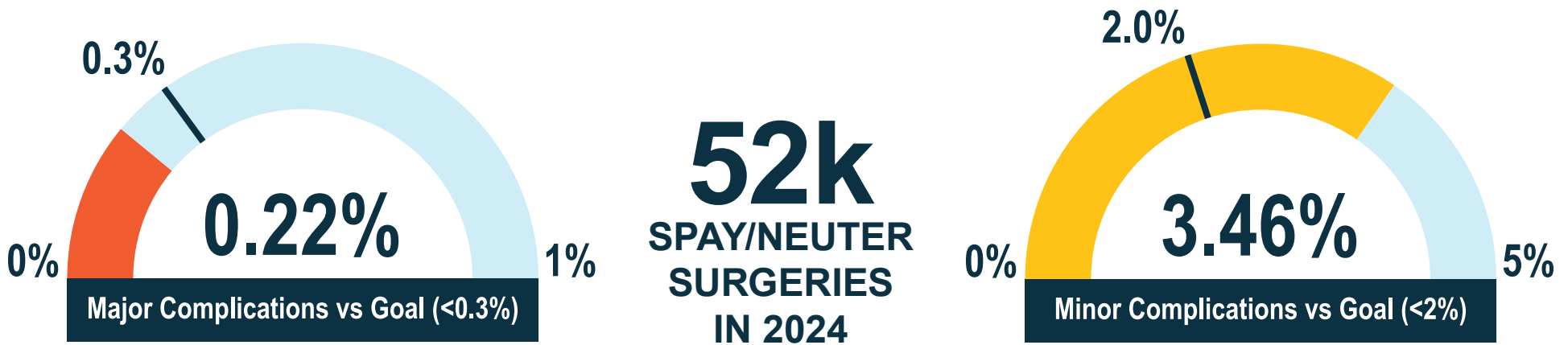
In 2024, Emancipet's dedicated spay/neuter surgeons delivered an incredible year of care and service. With a record-breaking 52,000 surgeries performed, our team achieved extraordinary results in minimizing complications, further solidifying Emancipet's commitment to excellence.

Complication Rates Below Target

Major Complications: These involve intensive treatment or, in rare cases, the loss of a patient. Our goal was to maintain a rate below 0.3%, and we stayed well under that threshold, thanks to the skill and vigilance of our surgical teams.

Minor Complications: While slightly exceeding our target rate for minor issues, such as post-anesthesia upset stomachs or skin irritations, many of these occurrences were unrelated to surgical performance. This underscores the importance of monitoring all aspects of patient care.





Over time our complication results have shown improvement. In 2023, Emancipet completed 49,000 procedures, achieving a 0.28% major complication rate and a 3.54% minor complication rate. The 2024 increased caseload demonstrates not only higher capacity but also improved safety outcomes overall.

Emancipet remains committed to using data-driven insights to enhance our care standards. When minor complications occur, they are opportunities for learning, guiding tailored surgical training for our doctors and ensuring ongoing excellence.

This year's remarkable results are a testament to the exceptional dedication and skill of our veterinary surgical teams. Here's to another year of saving lives and keeping pets healthy!



Fidget was Emancipet's 50,000th Spay/Neuter Patient in 2024!

[CLICK TO READ MORE](#)

In 2024, Emancipet's network of clinics jointly performed 50,000 spay/neuter surgeries in a single year—a record for us. And at the heart of this milestone is a special cat named Fidget.

Fidget's journey began when she was found sleeping in a flowerpot outside Sandra's daughter's house. Sandra decided to give Fidget the loving home she deserved. "I immediately knew I had to get her checked out to make sure she was healthy," Sandra recalls. But finding accessible and trustworthy care for Fidget proved challenging.

That's when Sandra turned to Emancipet. "After I felt like I had called all around, Emancipet called me back and assured me they would take care of her," she says. From then on, Emancipet has been Fidget's regular veterinarian.

On Friday, December 13, Sandra brought Fidget to our Roosevelt Clinic in Philadelphia for her spay surgery—unknowingly marking a historic moment for our organization.

Sandra's trust in Emancipet and her gratitude for the care Fidget received speak to the heart of our mission: "I love how they called me and assured me she went through the surgery and was doing well. I trust them, and I really feel that for Emancipet it truly is a labor of love," she shared.

Fidget is more than just our 50,000th spay/neuter patient last year; she represents the countless pets and families whose lives have been transformed by affordable veterinary care thanks to our supporters!



Thank You For Your Generosity

Newly Created V.E.T. Assistance Fund at the Austin Dental and Surgical Center!

Emancipet long-time supporters, Shelley Todd & Mike Black, The MacDonald Company and Justin & Courtney MacDonald have created the V.E.T Assistance Fund in memory of Vivian Erwin Todd at Emancipet's Austin Dental and Surgical Center. The V.E.T. Assistance Fund was created to help pet families afford the medical and dental care needed to keep their families together.

In April 2024, Emancipet opened the Austin Dental and Surgical Center, thanks to a partnership with PetSmart Charities. From essential surgeries to dental cleanings and extractions, our center offers a range of low-cost dental and surgical services for dogs and cats. The prevalence of periodontal disease, combined with the high cost of dental care in the United States, means that approximately 40 million pets may experience dental issues in their lifetime.



Heartworm Treatment Expands in Houston

Emancipet is pleased to share that we have expanded low-cost heartworm treatment in Houston. In addition to our Wayside Clinic, our Monroe Clinic is now offering treatment for dogs who have tested positive for heartworm disease. **This life-saving treatment will allow Emancipet to double the number of dogs served with heartworm treatment in Houston, annually.**

Heartworm disease is a serious, life-threatening condition caused by parasites spread through mosquito bites. Early detection and treatment are essential to saving lives. Thanks to your support, we offer comprehensive, affordable heartworm treatment for dogs, starting at just \$225. Together, we can help more dogs in our community live healthier, heartworm-free lives.

2024 By the Numbers

Your support makes a difference

We are grateful for every contribution to support Emancipet's mission. In 2024, thousands of individuals, foundations and companies made gifts to support making veterinary care affordable and accessible to everyone. Here's your impact at a glance:



261,410
Clinic
Visits

**RECORD-
BREAKING
YEAR**

52,357
Spay/Neuter
Visits



189,726

Healthy Pet
Service Visits



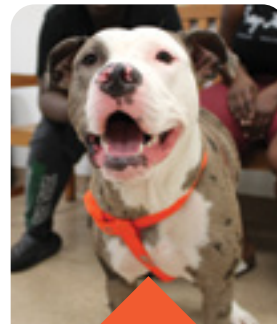
30,448

Microchips
Placed



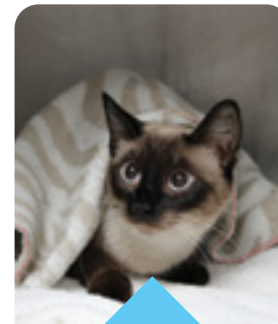
300,823

Vaccines
Administered



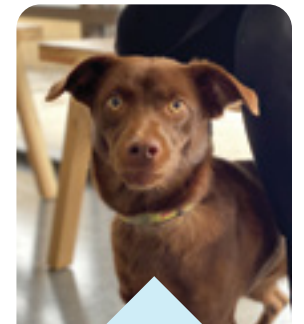
4,266

Heartworm
Visits
*(Evaluations &
Treatments)*



955

Dental
Patients



717

Soft-tissue
Surgery
Patients



2 Million
Clinic
Visits

All-Time Numbers

1.5 Million
Healthy Pet
Service Visits



2024 Regional Impact



CENTRAL TEXAS

140,780 visits

MOBILE

15,755 visits

Norwood is our busiest clinic!



PHILADELPHIA

49,293 visits



HOUSTON

71,337 visits

Emancipet provided \$275,787 of additional support to 5,783 clients with greater need, thanks to **The Rachael Ray Foundation.**

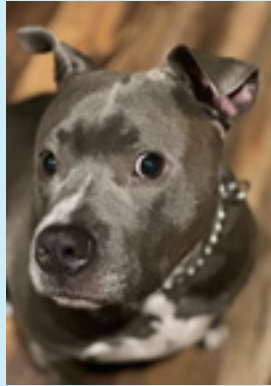


We're Here When You Need Us

Loki's Life-Saving Care

When Loki, a five-year-old Pitbull mix, suffered a dangerous intestinal blockage, his owner was overwhelmed by high emergency vet costs. Desperate for help, she turned to friends for advice and was guided to Emancipet. Within hours, Loki was seen, diagnosed, and treated with compassionate, affordable care at our Austin Dental and Surgical Center.

Thanks to Emancipet's dedicated team, Loki made a full recovery—and his grateful owner says she is thankful for Emancipet.



"I cannot express how thankful I am for Emancipet and their whole entire team for caring for my baby. I highly recommend Emancipet and have already told all of my friends and family how amazing you were and we will definitely use your services again if needed."

Loreli

Austin Dental and Surgical Center client

"Not only did they make the vaccination process for my puppy stress-free and convenient, but their commitment to making veterinary care affordable and accessible is truly inspiring. They focus on providing high-quality care without breaking the bank, which is a relief for pet owners. It's clear that they have a big heart for pets and their families." - Xiomara

"We have used Emancipet for several years now for several of our pets. It is a very vital service offered to our community and we are blessed to have it close to us. I have recommended them to so many. Without their help we could not afford the services... thank you so much." - Linda

"El costo económico accesible, muy buena atención, cordialidad, y muy eficientes...Gracias Emanicpet, nos hace fácil el cuidado de nuestras mascotas." - Maritza

"We received high quality, professional, compassionate care in a judgement-free environment. We are so grateful to have an affordable option that doesn't compromise the quality of care our pets receive. Thank you so much!" - Nicole

"Everybody there is so sweet and takes really good care of our pets. I watch the interactions of the doctor and the staff and they are phenomenal. They really care about animals and that warms my heart. Also the prices are very very reasonable. I am so blessed to have Emancipet." - Jill

Support Low-Cost Veterinary Care

Every dollar you donate goes directly toward providing essential veterinary care, ensuring pets live long, healthy lives—no matter their owner's financial situation. Your support makes a real difference in keeping vet care accessible and affordable for the pets and people who need it most.



Make a Lasting Impact with a Monthly Gift

\$25
MONTH

Supports the cost of an office exam for a pet each month

\$54
MONTH

Helps support a spay/neuter for a dog each month

Give a One-Time Gift to Help Pets Today

- **\$250** Supports 6 spay/neuter surgeries
- **\$750** Supports 83 office exams for dogs and cats at our clinics
- **\$1,000** Supports 10 pets receiving life-saving heartworm treatments
- **\$2,500** Helps provide 104 vaccines for pets in need
- **\$5,000** Doubles your impact and provides 208 vaccines for pets in need!

**CLICK TO
GIVE
ONLINE**

Your gift ensures that pets stay healthy and with the families who love them.



Explore the Emancipet Online Store

[CLICK TO SHOP NOW](#)

Unleash your support for affordable veterinary care with every purchase!



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EMANCIPET
CLINICS



Emancipet is an official partner of the Philadelphia 76ers



Emancipet has a 4-star rating with Charity Navigator, the highest level.



Watch our film, **No Companion Left Behind** by clicking here!

Low Cost. Big Heart.