



**2025
IMPACT REPORT**



Six Domains of Quality Veterinary Care

Safe

We ensure the care we provide to help patients does not cause harm.



Effective

We base our services on scientific knowledge to provide patients with all the services they need and none of the services they don't.

Patient-Centered

We center the medical needs of our patients while respecting and being guided by the values, preferences, and circumstances of their families (owners).

Efficient

We use our resources wisely, minimizing waste to maximize our impact.



Equitable

We provide patients with care that does not vary in quality because of the personal characteristics, identities, or financial circumstances of their families (owners).



Timely

We work to avoid harmful delays in care and reduce wait times for services.



Dear Friends,

2025 marked a pivotal year for Emancipet—one defined by momentum, innovation, and growing confidence in what is possible when accessible, high-quality veterinary care is treated as essential to healthy communities. It was also a pivotal year for me. In my first year as CEO, I have come to feel a profound sense of responsibility and gratitude for the trust placed in me to steward this mission. I am energized by the progress we are making together, inspired daily by the people behind this work, and hopeful about the opportunity ahead as Emancipet continues to grow its impact.

Over the last year, Emancipet has strengthened access to care across every region we serve. We engaged clients, staff, donors, and community partners across Central Texas, Houston, and Philadelphia, ensuring community insight actively informs our work. We expanded how families connect to and access care by launching Healthy Pet Services appointments, enhancing online booking for spay/neuter and preventive care, and introducing our Central Texas Regional Low-Cost Mobile Spay/Neuter Clinic to reach families beyond our urban service areas.

Our impact is increasingly visible across the regions we serve. In 2025, Austin proclaimed November 8 as Emancipet Day, while in Houston we doubled access to lifesaving heartworm treatment and launched a new partnership with the City, including plans for a large-scale vaccine clinic coming up in April. We also expanded community engagement through new volunteer opportunities and our Board of Friends, and launched a multi-year campaign to strengthen financial sustainability, ensuring long-term impact of our mission.

Together, this work enabled Emancipet to serve more than 275,000 pet visits across our 11 clinics in 2025—an impact powered by you, and by tens of thousands of clients, donors, and supporters who choose to Pay It Forward, keeping care affordable while expanding access for pet families tomorrow.

Looking ahead, our 2026–2028 strategic plan builds on this momentum. We are focused on expanding access in high-need communities, deepening public and private partnerships, investing in our people and systems, and strengthening the financial foundation that allows our mission to scale. Emancipet is well positioned to meet rising demand while maintaining the affordability, quality, and trust that define our work.

Thank you for being part of Emancipet's impact and future. Together, we are making veterinary care affordable and accessible for families across the lifetime of their beloved pets.

With gratitude,

Cheryl Katon
Chief Executive Officer
Emancipet



**Low Cost.
Big Heart.**

Outstanding Success in Spay/Neuter Safety



In 2025, Emancipet demonstrated that veterinary care can be both high-volume and exceptionally safe—essential to our commitment to affordable, high-quality care. Across another record-breaking year of upwards of 59,000 spay/neuter surgeries performed, our teams achieved extraordinary results in minimizing complications, further solidifying Emancipet's commitment to excellence.

Complication Rates Below Target

Major complications involve intensive treatment or, in rare cases, the loss of a patient. These remained below our 0.3% goal at just 0.24%, even with roughly 5,000 more surgeries performed by our veterinarians than the prior year, and with several new doctors receiving high-volume surgery training during this time.

Minor complications—such as post-anesthesia upset stomachs or skin irritations—occurred at a rate of 3.1%. Many of these occurrences were unrelated to surgical performance and continued to trend downward throughout the year, reflecting targeted quality improvement efforts and additional surgical training for experienced doctors. The most common minor complications were gastrointestinal symptoms or mild incision-site inflammation, informing ongoing refinements to post-operative care and information shared with our clients.

Beyond routine procedures, Emancipet doctors performed nearly 450 emergency spay surgeries to treat life-threatening conditions such as pyometra and dystocia—underscoring our role as a trusted safety net for pets and families.

Through disciplined, data-driven care, Emancipet continues to deliver safe surgical outcomes at a scale that expands access for the most vulnerable communities. This year's remarkable results are a testament to the exceptional dedication and skill of our veterinary surgical teams. Here's to another year of saving lives and keeping pets healthy!



Mishka ended the year as one of Emancipet's nearly 59,000 spay and neuter patients of 2025!

Every year, we strive to raise the bar, and 2025 was no exception. We finished the year with 59,000 spay and neuter surgeries, beating last year's record by 5,000! Patients like Mishka, along with their families like Cristina, are what made this past year life-saving and record-breaking.

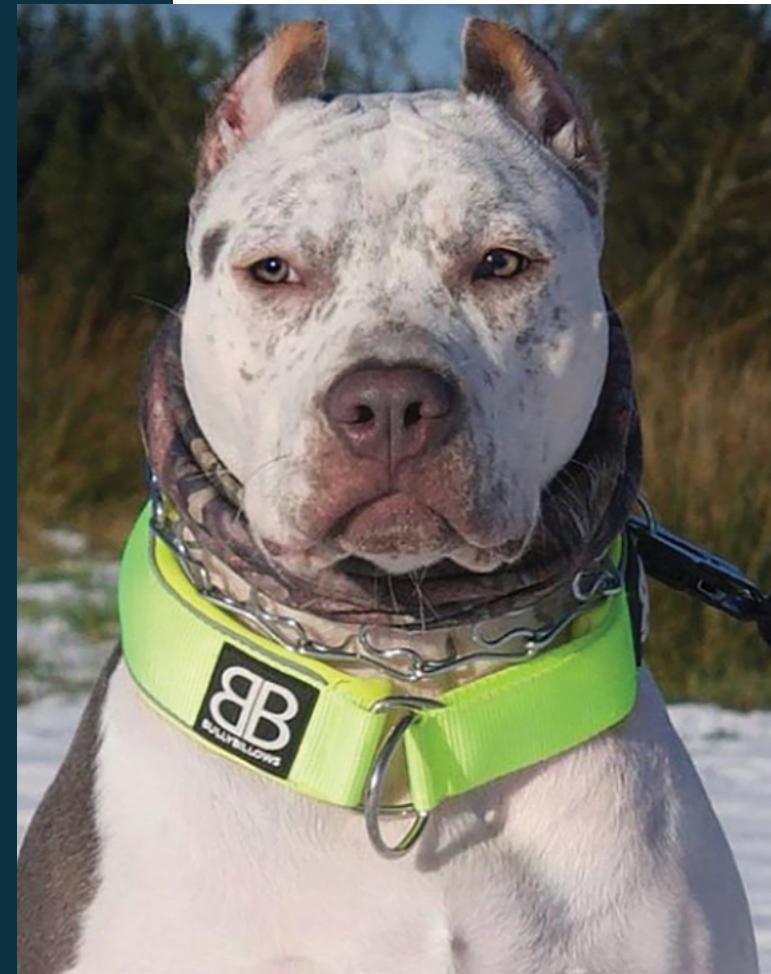
Cristina found herself in a position that no pet parent wants to be in. Her American Bully Mishka became ill overnight and was diagnosed with Pyometra, a life threatening infection of the uterus, the next morning. The quotes that she was receiving for Mishka to undergo emergency surgery were costly. She began looking for a place where she wouldn't have to worry about cost so that she could focus on Mishka's healing journey.

That search led her to Emancipet's Roosevelt Clinic in Philadelphia. "I saw Emancipet while searching online for resources, called them and explained the urgent situation," said Cristina. "They fit me in, SAME DAY (unheard of) with the most unbelievably charitable price possible. Finding Emancipet was truly a miracle beyond comprehension."

Since the surgery, Cristina has gone from fearing the worst to seeing Mishka recover and thrive day after day. "I'm still in disbelief. Dr. Lopez was phenomenal," she shared. "The team was amazing. They worked with me to save her life, I am forever grateful."

Mishka's story mirrors the many pet families who come through our doors seeking affordable, trusted care to help them stay together and stay healthy. And like so many families who place their trust in us, we're proud to have found a lifelong Emancipet supporter in Cristina.

"The nonprofit work Emancipet is doing here is beyond touching, and the impact they made on my family and me is immeasurable."



Testimonials

My experience with Emancipet is consistently a 10/10! All of the staff are welcoming, treated my baby like their own with patience and understanding, which is why I've trusted them for three years now. They're the only ones who can successfully clip my dog's nails and they never turn us away, even providing supplies and ensuring it gets done every single time. I appreciate the affordable & reliable pet care they are giving to the community. - Tatiana | Killeen Clinic

Emancipet literally saved my cat's life. We were going to make a difficult choice after he ate a ribbon that was messing up his intestines. We couldn't afford the \$2.5k surgery they recommended, but our vet reached out to Emancipet to do his foreign body surgery for 1/5 the cost. Forever grateful. - Bria | Austin Dental and Surgical Center

I really can't say enough good things about Emancipet. We love our dogs but can't always afford the care they need so Emancipet is truly doing some amazing work. We did the heartworm treatment and the staff and care was incredible. Hector in particular was so amazing to work with and led with compassion while answering all our questions. If you can donate to this place, please try. - Shireen | Monroe Clinic

I took my male cat Mavi to Emancipet to get neutered, and everything was perfect! The staff was caring, professional, and made the whole process easy. My cat recovered quickly, and I'm so grateful for their affordable and amazing service! - Angela | Wayside Clinic

My 8 yr old pit bull was in desperate need of emergency surgery. I reached out to their emergency line explaining her condition. Emancipet asked for her records and they would call me back to let me know if she could be seen. Within 5 min I was called back and instructed to bring her in immediately. Surgery was a success and she is recovering well. Thank you so much for all your help and support!! - Nakkia | Adams Ave Clinic

When I say I'm taking my hearts to them when I take my pups there and they treat them as their own. Love this about them. I'm not even from the area and I drive almost an hour for them to take care of my babies - MaLisa | Roosevelt Blvd Clinic

Mimi and Kitty got their first ride over to our Adams Ave Clinic in Philadelphia for their Healthy Pet Services!



Mr. Morton had 8 Australian shepherds (six pictured) in need of their vaccines and knew just where to take them—our Emancipet clinic in Killeen!

Meet Maggie

Maggie is a 10-year-old mixed terrier, and her humans are Cristina & Kailey.

Maggie enjoys spending her time in the backyard, especially sitting alongside the patio chair of her human Kailey. Since becoming a senior dog, Kailey and Cristina have focused their attention on making Maggie as comfortable and happy as possible. With that care and comfort in mind, they chose Emancipet to provide a dental cleaning with the attention that Maggie needed at a price that they could feel comfortable with. **“We appreciate both the affordability and the attention Emancipet provides,”** said Cristina. “Thanks to them, Maggie was able to receive the dental procedure she needed, ensuring her continued comfort and well-being!”



Maggie had her dental cleaning at our Austin Dental and Surgical Center, and is now back to her regularly scheduled snuggling and sneaking off to her neighbors to greet them with her “chatty” friendship.

When you Pay It Forward, you help keep our costs low, so pups like Maggie can get the care they need at an affordable price.



PAY IT FORWARD 

Scan to Give Online!

2025 By the Numbers

Your generosity makes a difference

We are grateful for every contribution to support Emancipet's mission. In 2025 thousands of individuals, foundations and companies made gifts to support making veterinary care affordable and accessible to everyone. Here's your impact at a glance:



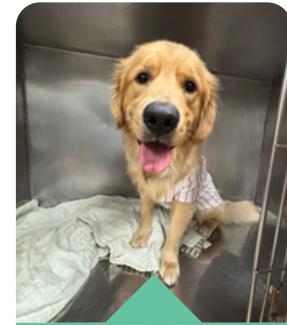
275,000
Clinic Visits

**ALL-TIME
HIGH**

59,000
Spay/Neuter Visits



196,000
Healthy Pet Service Visits



29,500
Microchips Placed



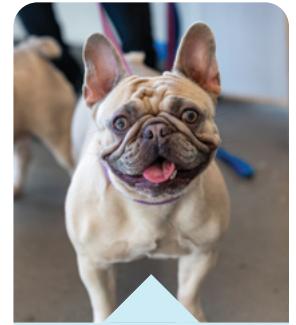
315,000
Vaccines Administered



5,400
Heartworm Visits
(Evaluations & Treatments)



3,020
Dental Patients



1,040
Soft-tissue Surgery Visits

As part of our commitment to accessible veterinary care, in 2025, Emancipet relaunched our Central Texas Regional Low Cost Mobile Spay/Neuter Clinic, offering low-cost, appointment-based spay/neuter surgeries for pet families in areas surrounding Travis County, including locations Burnet, Guadalupe, Williamson, Hays, Bastrop and Caldwell Counties.

2025 Regional Impact



CENTRAL TEXAS

151,000 visits

Windermere is our busiest clinic!

MOBILE FREE AND REGIONAL

16,800 visits



PHILADELPHIA

49,000 visits



HOUSTON

74,000 visits

In 2025, Emancipet provided nearly \$600,000 in direct support to clients to make quality veterinary care more affordable for them. Thank you to our donors, clients and organizations - including The Rachael Ray Foundation, our largest contributor to providing direct assistance - who contribute so cost doesn't stop pet families from getting vet care for their pets.



Expanded Access to Heartworm Treatment in Houston: Bingo's Story.



Emancipet expanded access to our life-saving, low-cost heartworm treatment in Houston by adding services at our Monroe Clinic, in addition to those at our Wayside Clinic. Hear from Bingo's family about the impact of affordable heartworm treatment at Emancipet.

For Jennifer and her dog Bingo, access to affordable heartworm treatment was life-changing. Shortly after adopting Bingo,

Jennifer learned he was heartworm positive—putting his future, and her ability to care for him, at risk.

Through Emancipet's low-cost heartworm treatment, Jennifer was able to move forward with confidence, focusing on Bingo's recovery rather than the cost of care. "Emancipet did a great job walking us through the treatment process and reassuring our anxieties about heartworm treatment," she shared. Today, Bingo is heartworm free and thriving in his forever home—and now extends that impact as a therapy dog visiting nursing homes and libraries with Faithful Friends Animal Assisted Therapy.



Thank you to the following supporters for their generosity and contributions to Emancipet's comprehensive campaign supporting our strategic vision and future growth.

The Andrew Delaney Foundation

Katherine St. Cyr

Mark Foundation

Dr. Jed Rogers and Dr. Susanna Nemes

Tracy Walsh and Eric Long

Stahl Family Foundation

Bonnie Mills and Douglas Eicher Charitable Fund

Eddy and Pat Rogers

Missy and Jeff Nichols

Eidelman Family Charitable Fund

The Dorsey Charitable Fund

Tito's Handmade Vodka

Monalisa Olarte

Cheryl Katon

Ketsia Saint-Armand

Michael Daehne and Courtney Waldron Daehne

Liz Tucker

Andrea Rodgers

Shelina Davis and Kenny Lamberti

Amna Dermish and Creede Fitch

Get Involved in 2026



Pet Wellness Day in Houston

On April 19, 2026, Emancipet, Petco Love, and the City of Houston's BARC Animal Shelter & Adoptions are teaming up to host an event to provide free pet vaccines and microchips to thousands of dogs and cats across Houston, TX. To learn more scan the QR code below!

More 2026 Emancipet Events

The Juried Family Emancipet Clinic at Killeen Ribbon Cutting
April 1, 2026

The Amy Mills Levander Loop Clinic Ribbon Cutting
May 17, 2026

Emancipet's Annual Gala
November 14, 2026



Scan to learn more about our events and how to get involved!

Explore the Emancipet Online Store



Unleash your support for affordable veterinary care with every purchase!



7010 Easy Wind Drive
Suite 260
Austin, TX 78752



Charity Navigator



+ FOUR-STAR +

Emancipet has a 4-star rating with Charity Navigator, the highest level.



Emancipet Executive Board

Tracy Walsh, Board Chair

Steven Eidelman, Secretary

Michael Daehne

Shelina Davis, MPH, MSW

Dr. Amna Dermish

Ketsia Saint-Armand

Monalisa Olarte

Andrea Rodgers

Distinguished Directors

Missy Colbert Nichols

Angela Dorsey

Liz Tucker

Houston Regional Board

Liz Lauersdorf, MPA,
Regional Board Co-Chair

Travis Crisman,
Regional Board Co-Chair

Board of Friends

Catherine Pfeiffer, Chair

Low Cost.
Big Heart.